OOREDOO GROUP

Results presentation

For the six-month period ended 30 June 2026

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  - Market acceptance of our product and service offerings
  - Our ability to secure adequate financing or equity capital to fund our operations
  - Network expansion
  - Performance of our network and equipment
  - Our ability to enter into strategic alliances or transactions
  - Cooperation of incumbent local exchange carriers in provisioning lines and interconnecting our equipment
  - Regulatory approval processes
  - Changes in technology
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- All figures in this presentation are rounded for ease of reference. As a result, totals may not sum precisely due to rounding

Presenters

Strategy and Results review

Aziz Aluthman Fakhroo
Group CEO

Operations review

Fadi Abdellatif
Deputy Group CFO

Overview of H1 2026

Sustained service revenue momentum, margin improvement and tangible strategic progress

OPERATIONAL MOMENTUM

Growth and resilience across the diversified portfolio

- **Growth markets maintained strong momentum**, supported by data and digital services demand with increasing customers
- **Core markets remained resilient**, with healthy service revenue trends despite external headwinds

STRONGER PROFITABILITY

EBITDA growth and margin expansion

- Revenue growth translated into **stronger EBITDA performance**
- **EBITDA margin expansion** supported by cost discipline and revenue mix changes in selected markets

STRATEGIC EXECUTION

Building scalable platforms beyond the core

- **Al Abraj launch marked the first operational carve-out** under Ooredoo's TowerCo strategy, managing tower assets in Qatar
- **Data centre and fintech platforms continued to scale**, supporting future growth and diversification

FINANCIAL FLEXIBILITY

Well positioned to fund the next phase of growth

- **Strong cash generation and disciplined capital allocation** reinforced Ooredoo's financial flexibility
- **Balance-sheet strength provides meaningful flexibility** across growth initiatives and shareholder returns

STRATEGIC PROGRESS

Aziz Aluthman Fakhroo | Group CEO

syntys Data Centers | **Accelerating MENA's digital future**

Scalable regional data center platform enabling hyperscalers, AI clusters, and colocation wholesalers to expand across strategic markets

CURRENT FOOTPRINT

15
Active data centers

30
IT capacity (MW)

3
# of countries with Syntys presence

EXPANSION PROGRAM

7.5
MW under construction

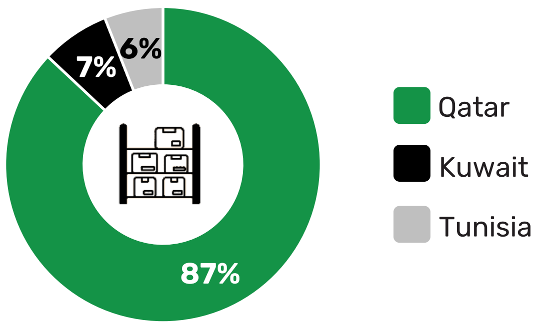
H1 RESULTS

QAR 112 million
Revenue

QAR 46 million
EBITDA

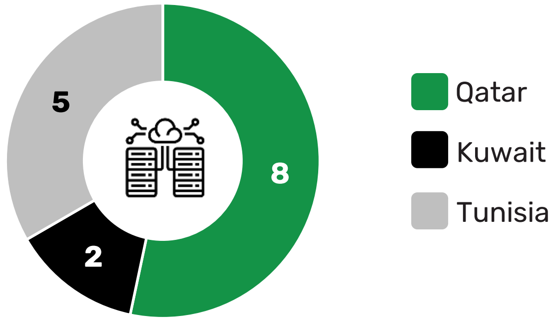
70%
Revenue in Qatar from hyperscalers

Active IT Capacity



Capacity led by Qatar **87%** Of active data center's capacity

Active Data Centers



Qatar dominates our footprint **8** Data Centers

Medium/Long term targets

- USD 1 billion planned investment
- Initial funding of ~USD 550 million
- Scale to 120 MW IT capacity

Ooredoo Fintech | **Continued expansion across group footprint**

Qatar and Oman scaling rapidly; Tunisia live and Iraq in Build phase

GROSS REVENUE	NET REVENUE	INTERNATIONAL REMITTANCE	USERS	MARKETS
QAR 75 m	**QAR 51 m**	**QAR 6 billion**	**500k+**	**4 Live & 1 Build Phase**
+14% YoY	+16% YoY	In H1 2026	Across Live Markets	2 License process
In H1 2026	In H1 2026			

MARKET DEVELOPMENT JOURNEY

License Process → **Build Phase** → **LIVE**

- **License Process**
  - **Kuwait** – License Application Submitted
  - **Algeria** – License Application Submitted
- **Build Phase**
  - **Iraq**
- **LIVE**
  - **Qatar**
  - **Oman**
  - **Maldives**
  - **Tunisia**

QATAR (H1 2026)

- **400k+** Users – Large-scale Market
- **21%** Market share in int'l remittance
- **QAR 21m** EBITDA momentum continues (+32% YoY)

OMAN (H1 2026)

- **100k+** Users – Live since Q1 2025
- **QAR 473m** Int'l remittance in H1 2026
- Inbound remittance approved by CBO

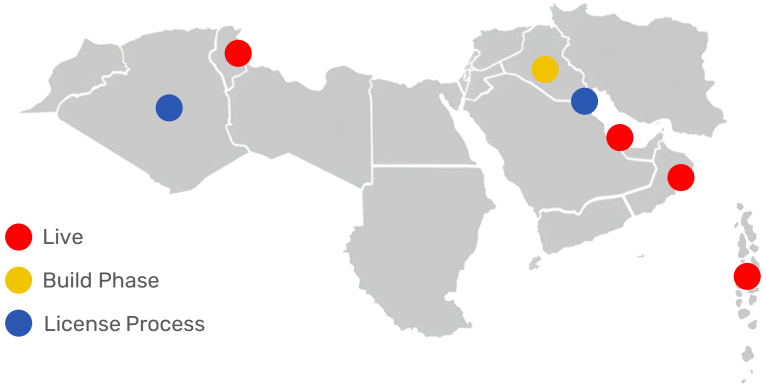
TUNISIA

- Live on Google Play Store
- Marketing starts in H2

IRAQ

- Third greenfield, license granted in Q3 2025
- Finalization of company incorporation and infra' deployment
- App development commenced
- Private Beta in H1 2027

OUR FOOTPRINT ACROSS MENA



OOREDOO FINTECH ECOSYSTEM

ooredoo money

walletii by ooredoo

RESULTS REVIEW

Aziz Aluthman Fakhroo | Group CEO

Key H1 2026 YoY Highlights

Strong execution delivered solid H1 results despite ongoing regional pressures

Growth

Revenue **+4.6%**
QAR **12.5** billion

Customers **+4.2%**
54.0 million
+0.1%
147.5 million
(inc. IOH)

Profitability

EBITDA[1] **+7.4%**
QAR **5.5** billion
(Normalised[2]: **+6.1%**)

EBITDA Margin **+1.2pp**
44.4%
(Normalised[2]: **+0.6pp** to 43.8%)

Net Profit **-5.1%**
QAR **1.8** billion
(Normalised[2,3]: **+3.7%**)

Balance Sheet

Capex Intensity Stable at **12.9%**

Capex QAR **1.6** billion

Net Debt/ EBITDA[1] **0.6x**

Returns

Free Cash Flow **+7.7%**
QAR **3.9** billion
(Normalised[2]: **+5.8%**)

[1] EBITDA = Revenue - Operating expenses + Share of results from associates and joint ventures

[2] Adjusted in H1 2026 for:
i) Gain on divestment of PT Infra Fibre by IOH (QAR 69 million)

[3] Adjusted in H1 2026 for:
i) Legal provision in Algeria (QAR -208 million);
ii) Foreign exchange (QAR -5 million)

Key Q2 2026 YoY Highlights

Revenue growth translated into stronger profitability, improved margins and higher free cash flow

Growth

Revenue **+3.2%**
QAR **6.3** billion

Customers **+4.2%**
54.0 million
+0.1%
147.5 million
(inc. IOH)

Profitability

EBITDA[1] **+8.0%**
QAR **2.8** billion
(Normalised[2]: **+5.3%**)

EBITDA Margin **+2.0pp**
45.0%
(Normalised[2]: **+0.9pp** to 43.9%)

Net Profit **-14.6%**
QAR **0.8** billion
(Normalised[2,3]: **+1.9%**)

Balance Sheet

Capex Intensity Stable at **16.0%**

Capex QAR **1.0** billion

Net Debt/ EBITDA[1] **0.6x**

Returns

Free Cash Flow **+10.8%**
QAR **1.8** billion
(Normalised[2]: **+6.5%**)

[1] EBITDA = Revenue - Operating expenses + Share of results from associates and joint ventures

[2] Adjusted in Q2 2026 for:
i) Gain on divestment of PT Infra Fibre by IOH (QAR 69 million)

[3] Adjusted in Q2 2026 for:
i) Legal provision in Algeria (QAR -208 million)
ii) Foreign exchange (QAR 4 million)

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Revenue

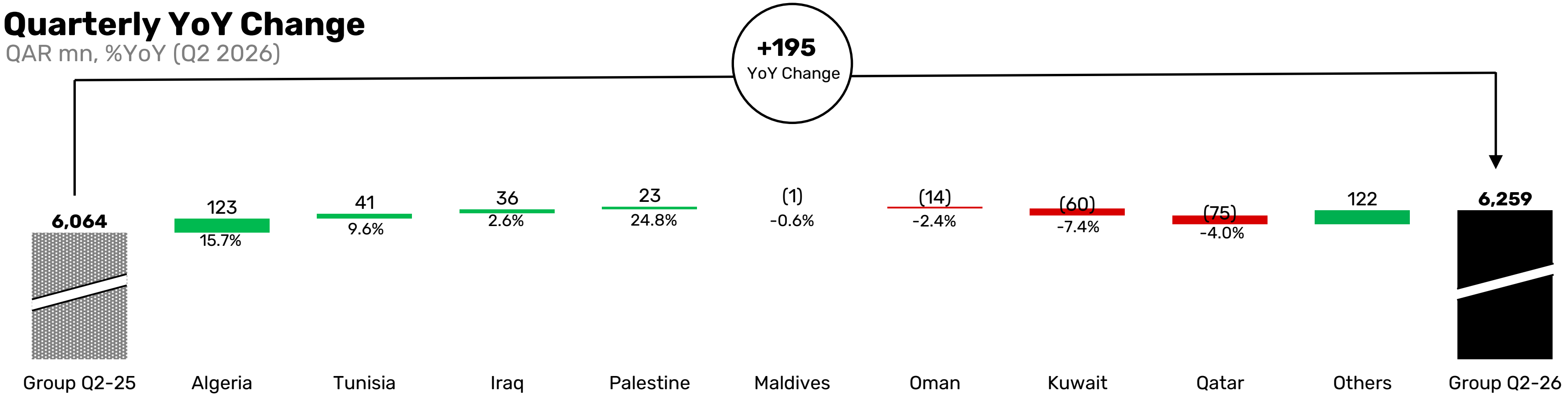
Solid growth driven by continued service revenue momentum

Highlights
(Q2 2026)

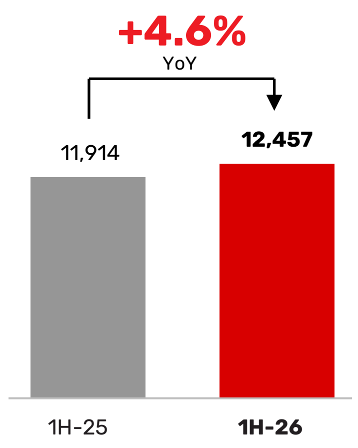
+3.2%
YoY
Group Revenue growth

4 of 8
Markets delivered stable or positive revenue growth

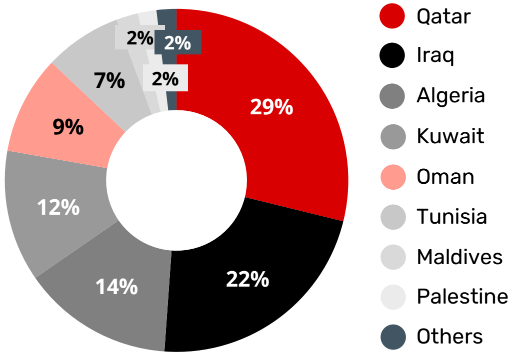
Quarterly YoY Change
QAR mn, %YoY (Q2 2026)



Group Revenue
QAR mn (H1 2026)



Revenue Breakdown by Market
H1 2026



Top 3 markets (Qatar, Iraq, Algeria) contributed **65%** of group revenue

Key Takeaways (H1 2026)

Revenue grew by 4.6% YoY, supported by continued **customer base expansion** in the growth markets and **resilient service revenues across the core markets**.

Algeria, Tunisia and Iraq delivered strong growth, driven by **customer acquisition** and **sustained demand for data services**.

Qatar, Kuwait and Oman faced device-related revenue pressure, due to regional situation, while **service revenues remained healthy.**

Maldives revenue was broadly stable, with **growth in core services** largely offsetting pressure from lower tourism-related activity due to regional situation.

EBITDA

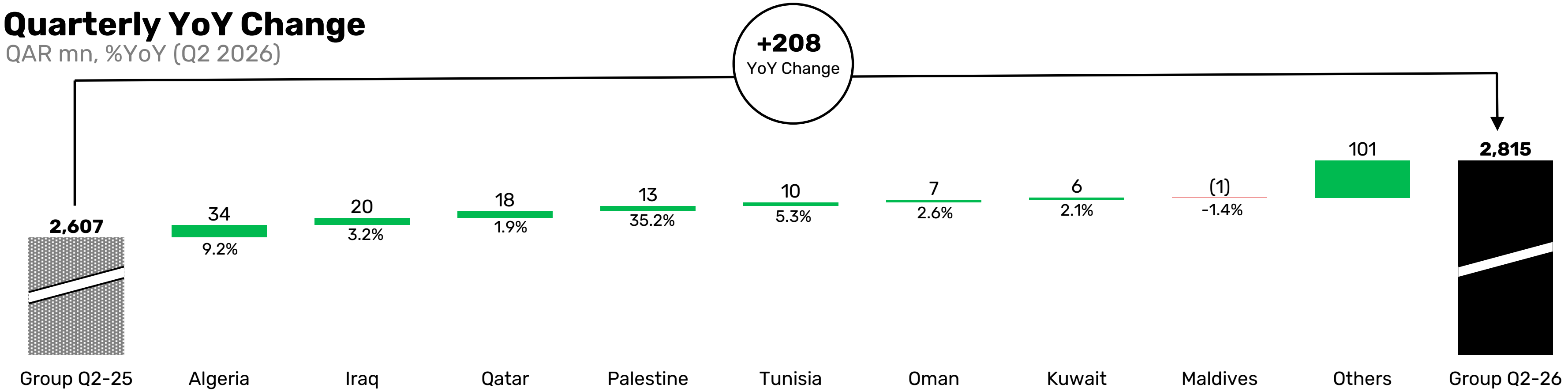
EBITDA growth and margin expansion driven by disciplined execution and change in revenue mix

Highlights
(Q2 2026)

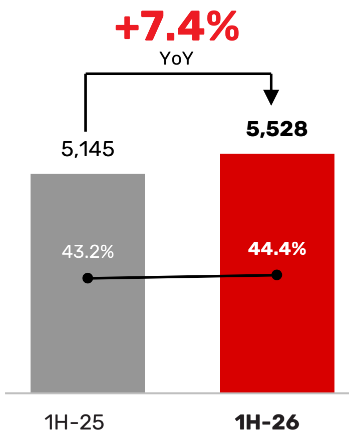
+8.0%
YoY
Group EBITDA Growth

7 of 8
Markets delivered positive EBITDA growth

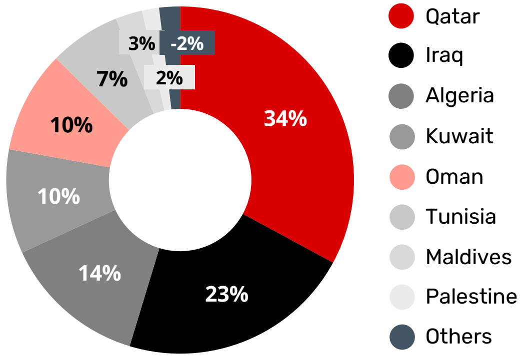
Quarterly YoY Change
QAR mn, %YoY (Q2 2026)



Group EBITDA
QAR mn (H1 2026)



EBITDA Breakdown by Market
H1 2026



Top 3 markets (Qatar, Iraq, Algeria) contributed **71%** of group EBITDA

Key Takeaways (H1 2026)

EBITDA grew by 7.4% YoY, supported by strong operational performance and cost efficiencies (normalised: 6.1% YoY).

EBITDA margin sustained its positive trajectory, **increasing by 1.2pp YoY to 44.4%** (normalised: 0.6pp YoY to 43.8%).

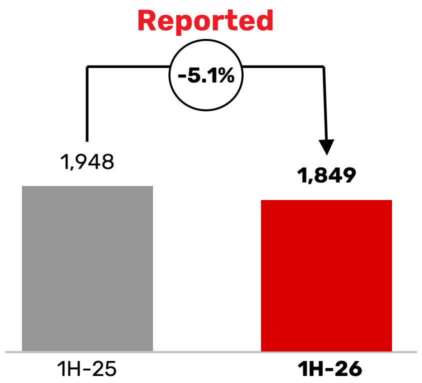
Margin expansion supported by cost discipline and changes in revenue mix across selected markets, reflecting lower device sales.

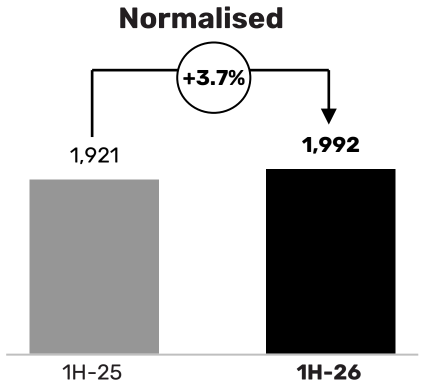
Net Profit | Reported and Normalised (H1 2026)

Operating performance continues to support net profit growth

Net profit attributable to Ooredoo shareholders

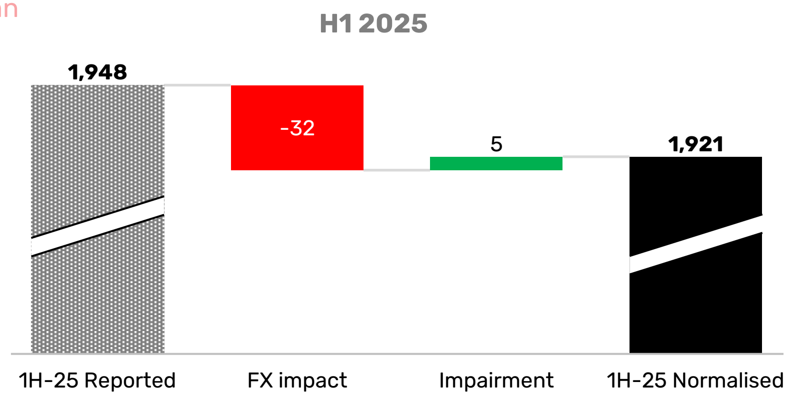
QAR mn

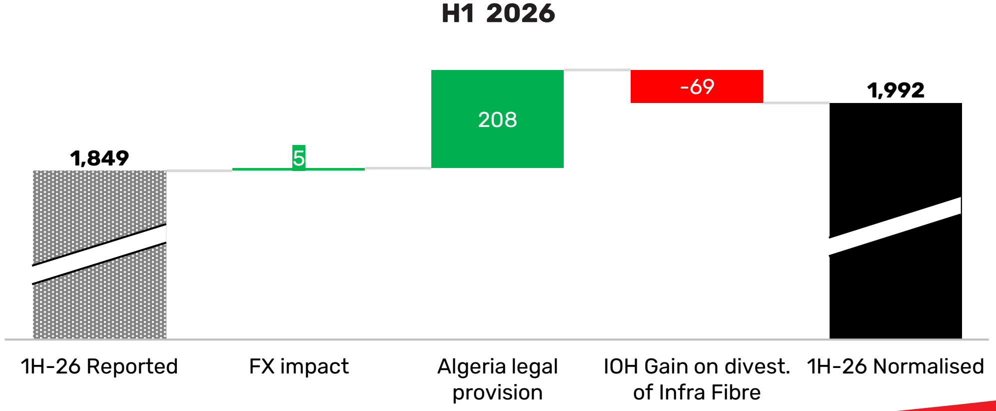




Net Profit reconciliation Reported to Normalised

QAR mn





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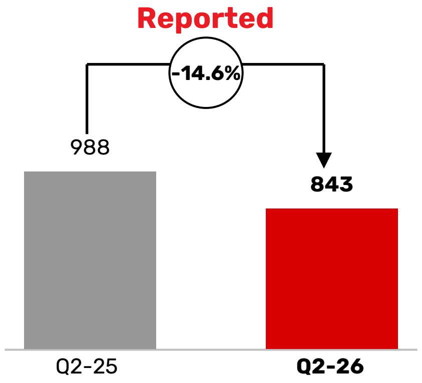
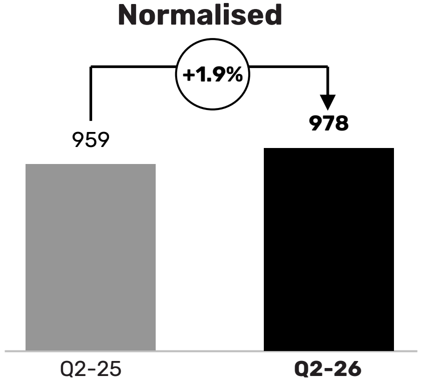
Net Profit | Reported and Normalised (Q2 2026)

Operating performance continues to support net profit growth

Net profit attributable to Ooredoo shareholders

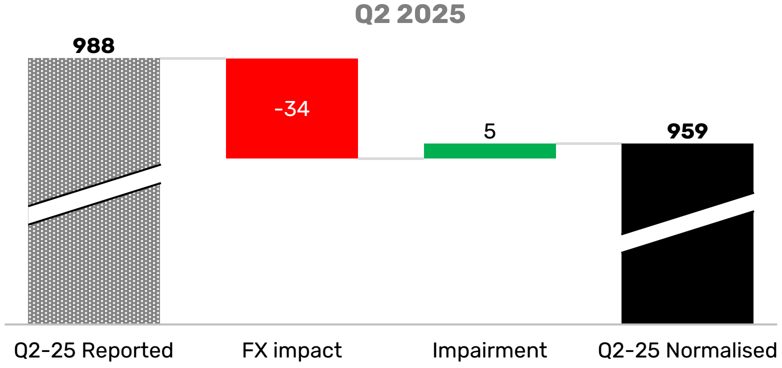
QAR mn

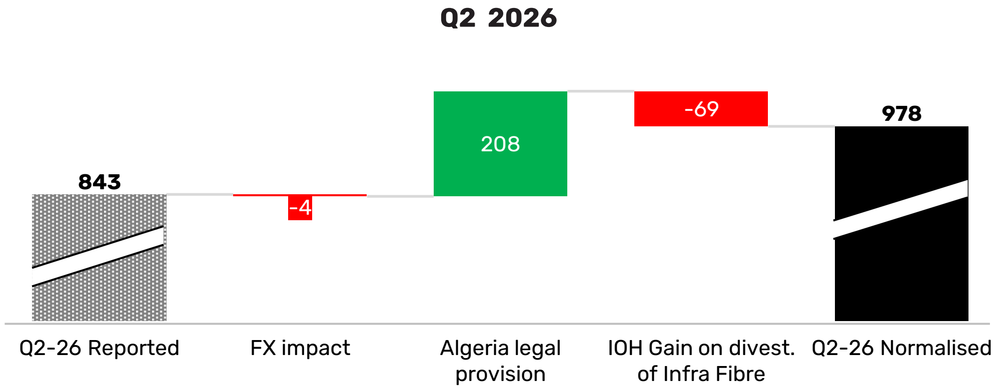




Net Profit reconciliation Reported to Normalised

QAR mn



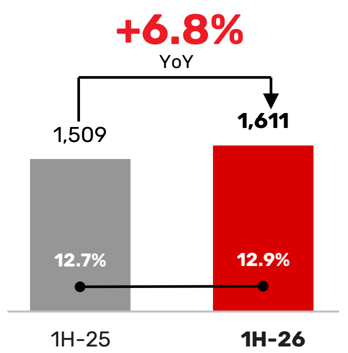


Capex

Disciplined capex execution to strengthen market leadership and network quality

Group Capex | Capex/Revenues

QAR mn, % (H1 2026)



Highlights (Q2 2026)

QAR 1,004 million
Total Capex +3.3% YoY

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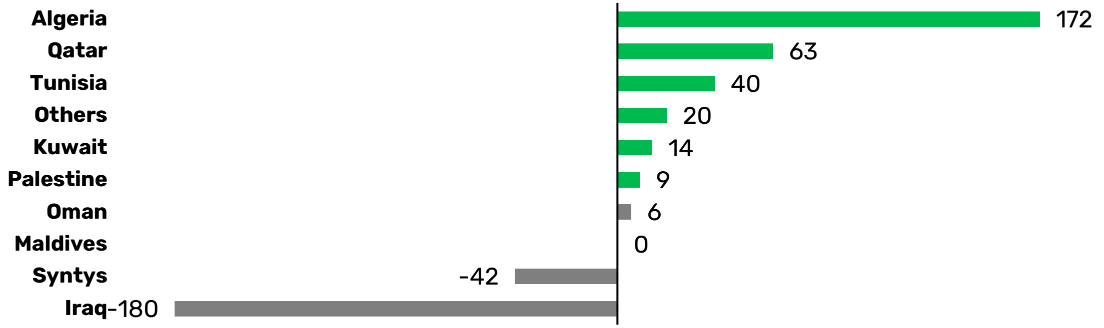
OPCO's increased Capex, focusing on network growth strategy

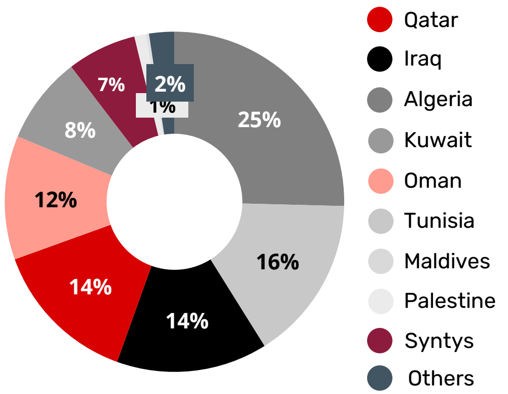
Capex YoY Change

QAR mn (H1 2026)



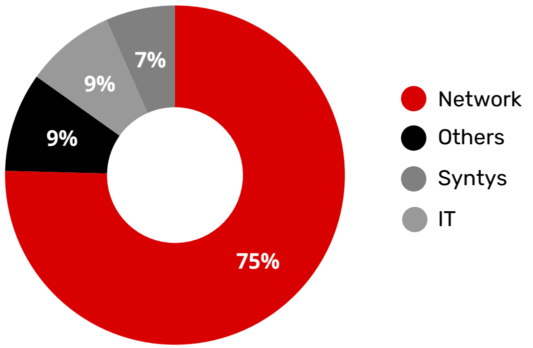
Capex Breakdown per OPCO

H1 2026



Capex Breakdown per Segment

H1 2026



Key Takeaways (H1 2026)

Algeria: Ongoing network investments driven by new site rollouts and 5G expansion

Qatar: Network infrastructure and IT projects

Tunisia: Reflecting increased investment in network and FTTH expansion

Kuwait: Site rollout investments and major transformations projects for IT and network

Iraq: Network rollout impacted by shipment delays

Free Cashflow (FCF: EBITDA-Capex)

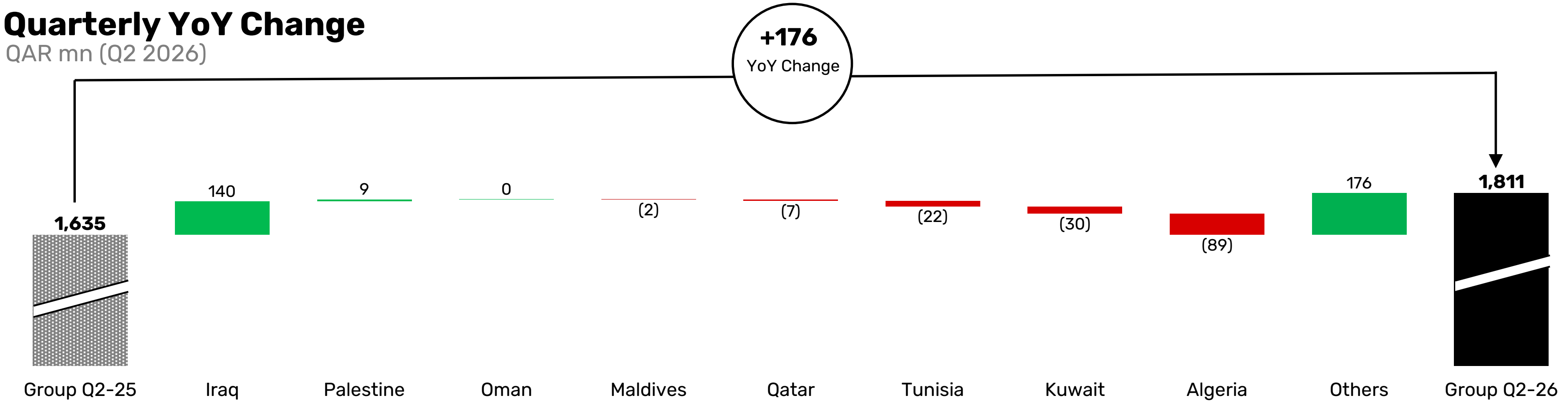
Strong cash generation supported by operational performance

Highlights
(Q2 2026)

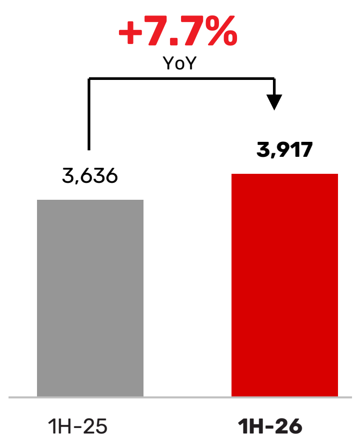
+10.8%
YoY
Group FCF Growth

3 of 8
Markets delivered stable or positive FCF growth

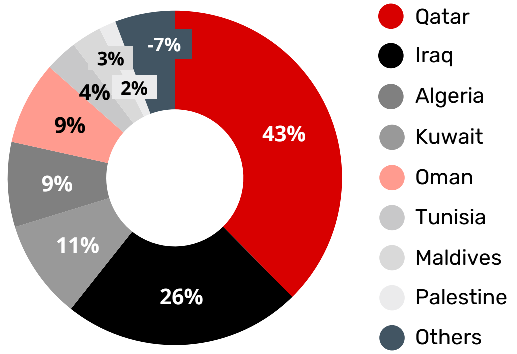
Quarterly YoY Change
QAR mn (Q2 2026)



Group FCF
QAR mn (H1 2026)



FCF Breakdown by Market
H1 2026



Top 3 markets (Qatar, Iraq, Kuwait) contributed **79%** of group FCF

Key Takeaways (H1 2026)

Strong operational performance drove FCF to **QAR 3.9 billion, up 7.7% YoY.**

Higher Iraq FCF was due to impacted network rollout from shipment delays, while lower Algeria FCF reflected accelerated capex to support mobile network expansion.

Others increased, driven mainly by strong operational performance in IOH.

Customers

Strengthening market presence in key growth markets, supported by sustained customer growth

Highlights
(Q2 2026)

+4.2%
YoY
Customer base Growth

5 of 8
Markets delivered stable or positive customer base growth

Customers YoY Change
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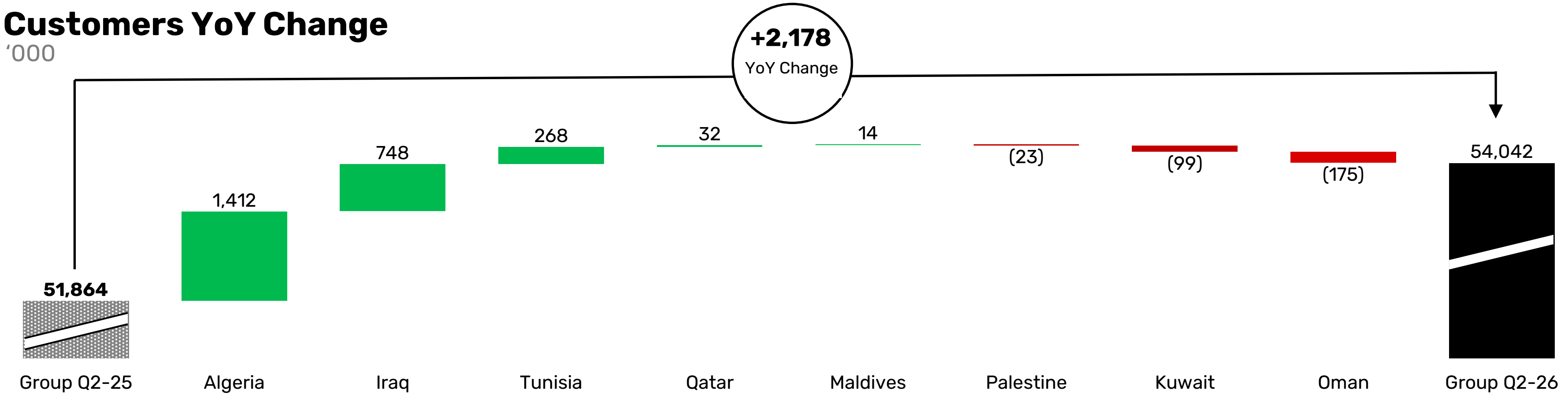
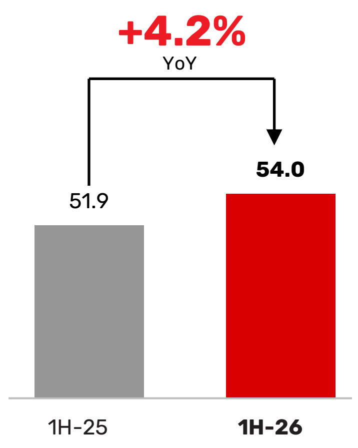
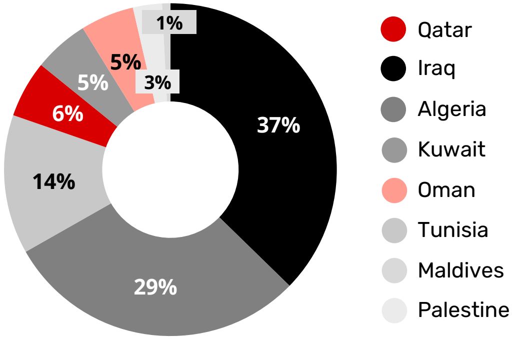


Group Customers
In mn (H1 2026)



Customers Breakdown by Market
H1 2026



Top 3 markets (Iraq, Algeria, Tunisia) represents **80%** of group customers*

Key Takeaways (H1 2026)

- **Solid increase of 4.2% YoY** in customer base, with our network **serving 54.0 million customers.**
- **Strong net additions in Algeria and Iraq** driven by continued growth in prepaid segment, and in Tunisia, supported by continued fixed demand and FWA expansion.
- Customer base decrease in Kuwait is mainly driven by limited device availability; and in Oman due to ongoing competition in mobile segment.
- IOH customers declined by 2.1% to 93.4 million. Including IOH, **total customer base stood at 147.5 million.**

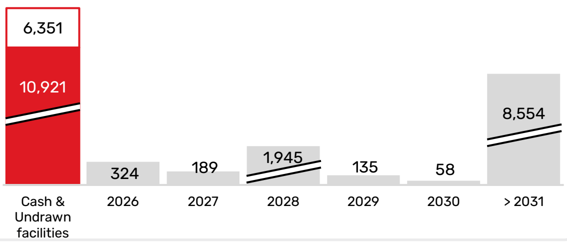
* Excluding IOH

Debt and Liquidity

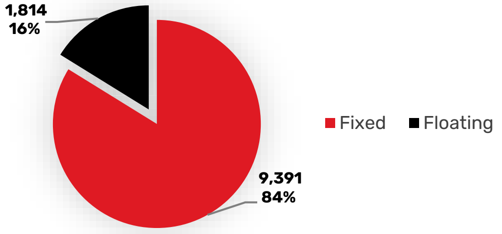
Robust liquidity and low leverage with investment-grade ratings

Liquidity & Repayment schedule

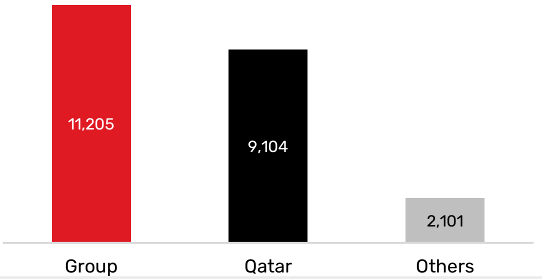
QAR mn



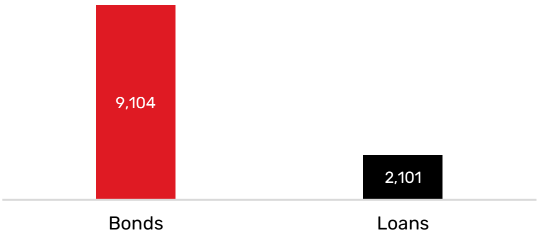
Fixed vs Floating rate portion



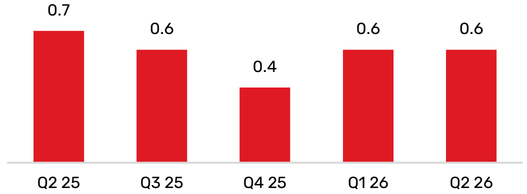
Borrowings by operations



Drawn debt by source



Net Debt/EBITDA ratio (x)



Ratings

S&P Global	Moody's
A/STABLE	A2/STABLE

Key Takeaways

- **Net Debt/EBITDA ratio of 0.6x**, below current Board guidance of 1.5x to 2.5x
- **Strong liquidity position** (combination of cash & undrawn RCFs)
- **QAR 6.4bn (~USD 1.7bn) undrawn committed facilities available** (USD 950m at Ooredoo Qatar and USD 794m equivalent at OPCOs)
- **Balanced** and **long maturity profile**
- **Minimal interest rate risk** with 84% fixed-rate debt share
- S&P and Moody's **maintains investment grade rating**

Guidance achievement progress

Strong first half performance keeps us on track to deliver our FY 2026 guidance

KPI	Actual H1 2026	Change YoY	FY 2026 Guidance
Revenue	QAR 12.5 billion	+4.6%	3%-5%
EBITDA[1] Margin	43.8%	+0.6pp	Low 40%'s
Capex	QAR 1.6 billion	+6.8%	QAR 5.0-6.5 billion

[1] Normalised EBITDA

OPERATIONS REVIEW

Fadi Abdellatif | Deputy Group CFO

Qatar

Resilient profitability supported by growth in service revenue

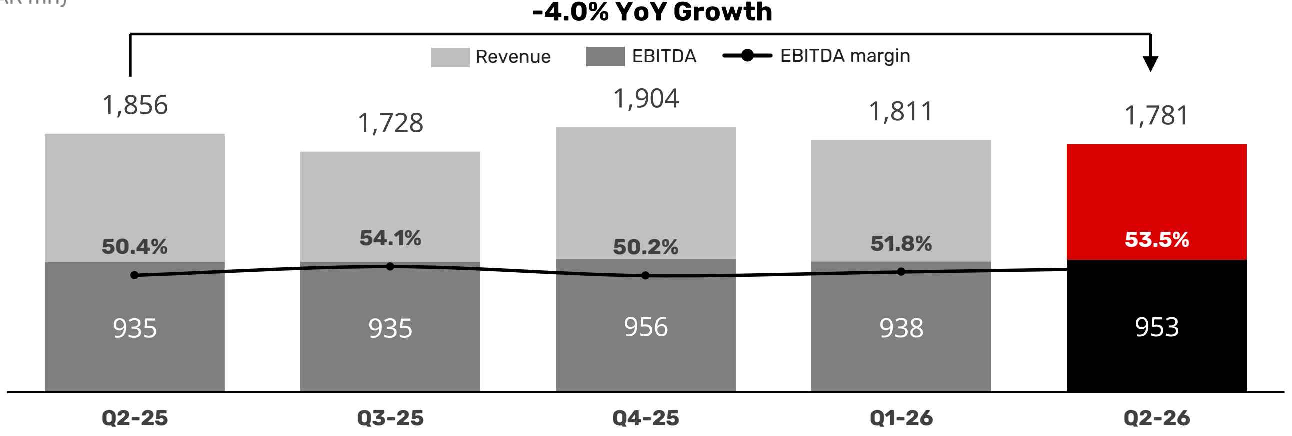
H1 Results

(QAR mn, %YoY)

REVENUE	EBITDA	EBITDA MARGIN	CAPEX
3,592	1,892	52.7%	226
-0.4%	+1.5%	+1.0PP	+38.9%

Quarterly Trend

(QAR mn)



Revenue Breakdown

(QAR mn, %YoY)

	% of Revenues	H1 2026	YoY
Mobile	48%	1,720	+3.6%
Fixed	44%	1,572	-0.6%
Wholesale	4%	152	+25.6%
Equipment	4%	149	-39.4%

Key Highlights (H1 2026)

Revenue was broadly stable at QAR 3,592mn, impacted by lower device sales amid the ongoing geopolitical environment. Service revenues remained solid.

EBITDA increased by 1.5% YoY to QAR 1,892mn, reflecting the resilience of the underlying business and strong cost discipline. **EBITDA margin expanded by 1.0pp YoY to 52.7%.**

Customer base expanded by 1.1% YoY to nearly 3 million customers, supported by continued growth in the postpaid segment and effective customer value management.

Kuwait

Service revenue resilience supported margin expansion

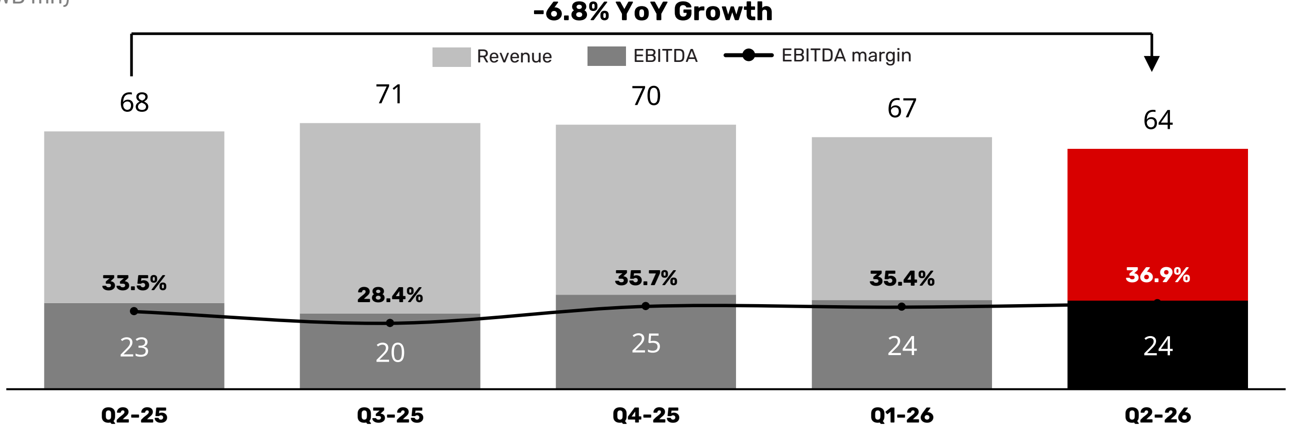
H1 Results

(QAR mn, %YoY)

REVENUE	EBITDA	EBITDA MARGIN	CAPEX
1,546	558	36.1%	134
-2.1%	+5.2%	+2.5PP	+11.9%

Quarterly Trend

(KWD mn)



Revenue Breakdown

(KWD mn, %YoY)

	% of Revenues	H1 2026	YoY
Mobile	68%	88	+0.5%
Fixed	8%	10	+8.2%
Wholesale	6%	8	+21.7%
Equipment	18%	24	-18.1%

Key Highlights (H1 2026 - In local currency terms)

Revenue declined by 2.0% YoY to KWD 131mn, mainly due to lower device sales following regional supply constraints, partly offset by continued growth in service revenues.

EBITDA increased by 5.4% YoY to KWD 47mn, benefiting from solid service revenue performance. **EBITDA margin improved by 2.5pp to 36.1%** mainly driven by a change in revenue mix.

Customer base stood at 2.8 million, down 3.4% YoY, as limited device availability reduced gross additions amid the regional conflict.

Oman

Profitability improved on restructuring benefits despite competitive pressure

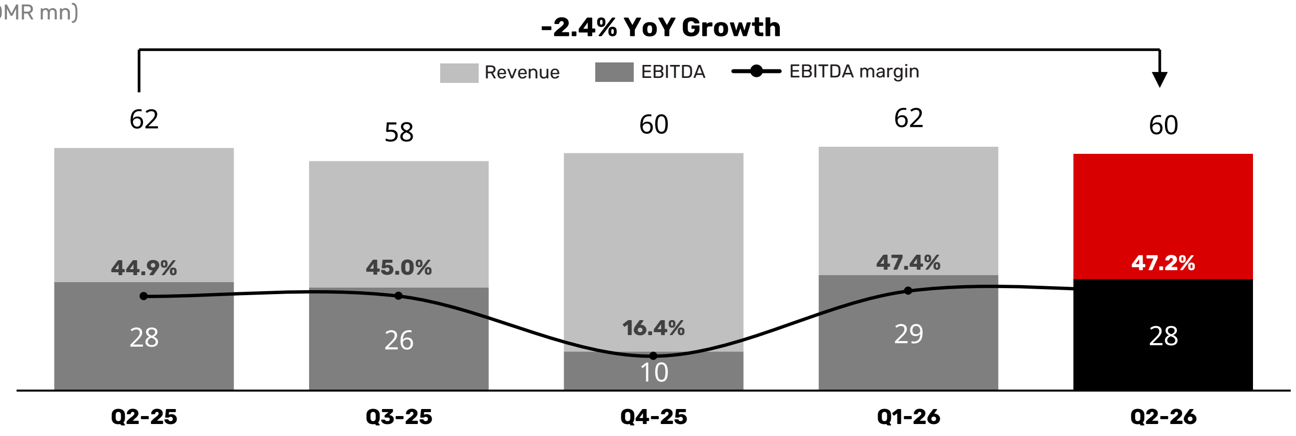
H1 Results

(QAR mn, %YoY)

REVENUE	EBITDA	EBITDA MARGIN	CAPEX
1,155	546	47.3%	190
-1.3%	+4.9%	+2.8PP	+3.0%

Quarterly Trend

(OMR mn)



Revenue Breakdown

(OMR mn, %YoY)

	% of Revenues	H1 2026	YoY
Mobile	57%	69	-0.6%
Fixed	27%	33	+1.5%
Wholesale	9%	11	-5.8%
Equipment	7%	9	-9.4%

Key Highlights (H1 2026 - In local currency terms)

Revenue softened by 1.3% YoY to OMR 122mn, with broadly stable Mobile revenues and continued Fixed growth helping offset pressure in Wholesale and Equipment.

EBITDA increased by 4.9% YoY to OMR 58mn, while EBITDA margin improved by 2.8pp to 47.3%, reflecting disciplined cost management and restructuring programme benefits.

Total customer base stood at 2.9 million, down 5.7% YoY, amid intense competition in the Mobile segment, while the Fixed segment continued to grow.

Iraq

Sustained growth momentum, supported by customer growth and data usage

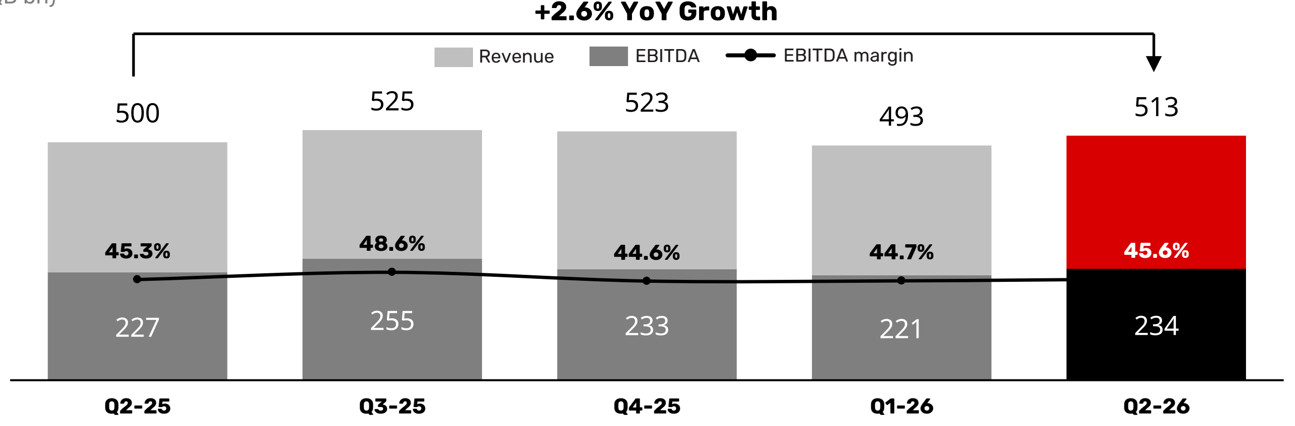
H1 Results

(QAR mn, %YoY)

REVENUE	EBITDA	EBITDA MARGIN	CAPEX
2,776	1,254	45.2%	232
+3.2%	+3.1%	0.0PP	-43.7%

Quarterly Trend

(IQD bn)



Revenue Breakdown

(IQD bn, %YoY)

	% of Revenues	H1 2026	YoY
Mobile	95%	958	+2.1%
Fixed (ICT)	0%	2	+0.6%
Wholesale	4%	38	+10.6%
Equipment	1%	8	-

Key Highlights (H1 2026 - In local currency terms)

Revenue grew by 3.2% YoY to IQD 1,006bn, driven by continued customer growth, higher data usage and the launch of handsets as a new revenue stream within the year.

EBITDA increased by 3.1% YoY to IQD 454bn, with **EBITDA margin** maintained at a strong **45.2%.**

Customer base expanded by 3.9% YoY to 20.2 million, supported by solid prepaid net additions.

ooredoo

Algeria

Sustained robust double-digit growth, enabled by a strong operational performance

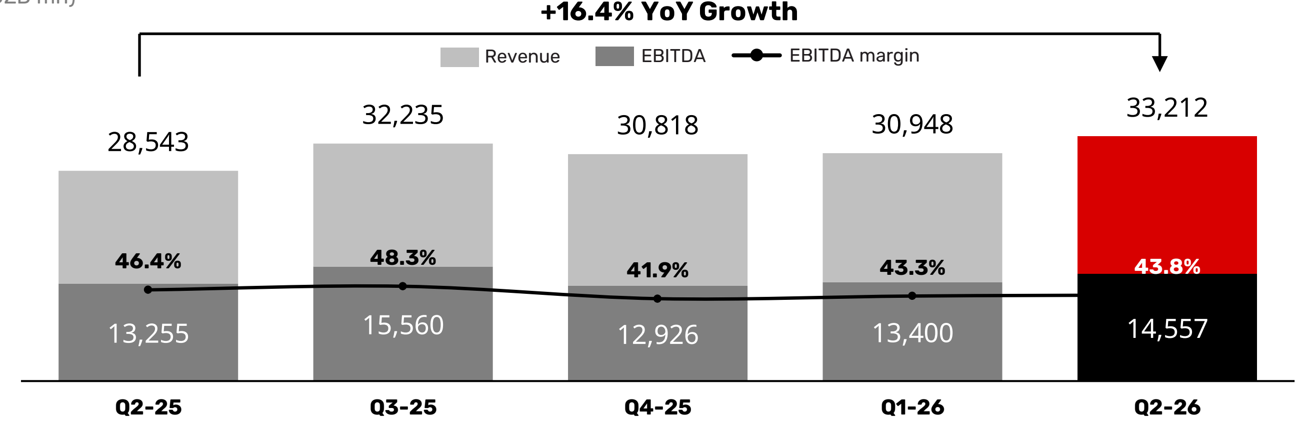
H1 Results

(QAR mn, %YoY)

REVENUE	EBITDA	EBITDA MARGIN	CAPEX
1,774	773	43.6%	409
+15.9%	+13.5%	-1.0PP	+72.6%

Quarterly Trend

(DZD mn)



Revenue Breakdown

(DZD mn, %YoY)

	% of Revenues	H1 2026	YoY
Mobile	97%	62,449	+15.2%
Wholesale	3%	1,613	-5.5%
Equipment	0%	98	+5.9%

Key Highlights (H1 2026 - In local currency terms)

Revenue grew by 14.5% YoY to DZD 64,160mn, driven by higher mobile data consumption, voice revenue growth, and expanding digital services; led by an increasing customer base.

EBITDA delivered strong growth of 12.1% YoY. EBITDA margin moderated to 43.6%, down 0.9pp YoY, due to the incremental cost associated with 5G frequency fees.

Customer base expanded by **9.7% YoY to 15.9 million**, led by sustained growth in the prepaid segment, reaping the benefits of ongoing investments.

Tunisia

Broad-based growth supported by continued 5G FWA and fibre momentum

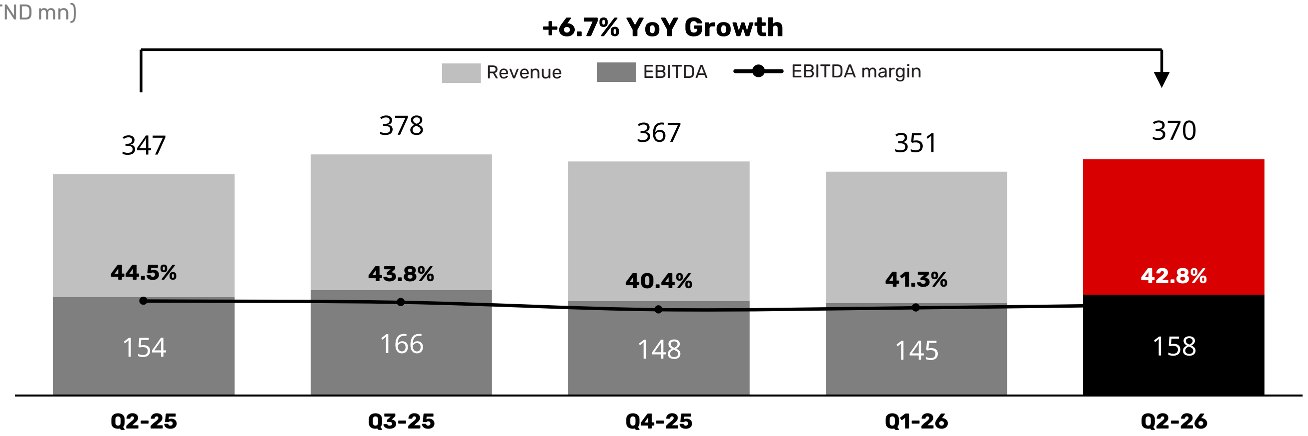
H1 Results

(QAR mn, %YoY)

REVENUE	EBITDA	EBITDA MARGIN	CAPEX
907	**381**	**42.0%**	**253**
+14.4%	+15.2%	+0.3PP	+18.6%

Quarterly Trend

(TND mn)



Revenue Breakdown

(TND mn, %YoY)

	% of Revenues	H1 2026	YoY
Mobile	72%	**516**	+1.4%
Fixed	13%	**97**	+66.0%
Wholesale	6%	**47**	-1.8%
Equipment	8%	**61**	+15.7%

Key Highlights (H1 2026 - In local currency terms)

Revenue grew by 8.0% YoY to TND 721mn, driven by Fixed revenue growth of 66% YoY on strong fibre and 5G FWA demand, with Mobile services also contributing positively.

EBITDA increased by 9.0% YoY to TND 303mn, with **EBITDA margin increasing by 0.4pp to 42.0%,** supported by positive operating leverage.

Customer base expanded by 3.8% YoY to 7.3 million, reflecting continued growth in Fixed services and 5G FWA adoption.

Maldives

Sustained EBITDA growth and margin expansion amid a challenging macroeconomic environment

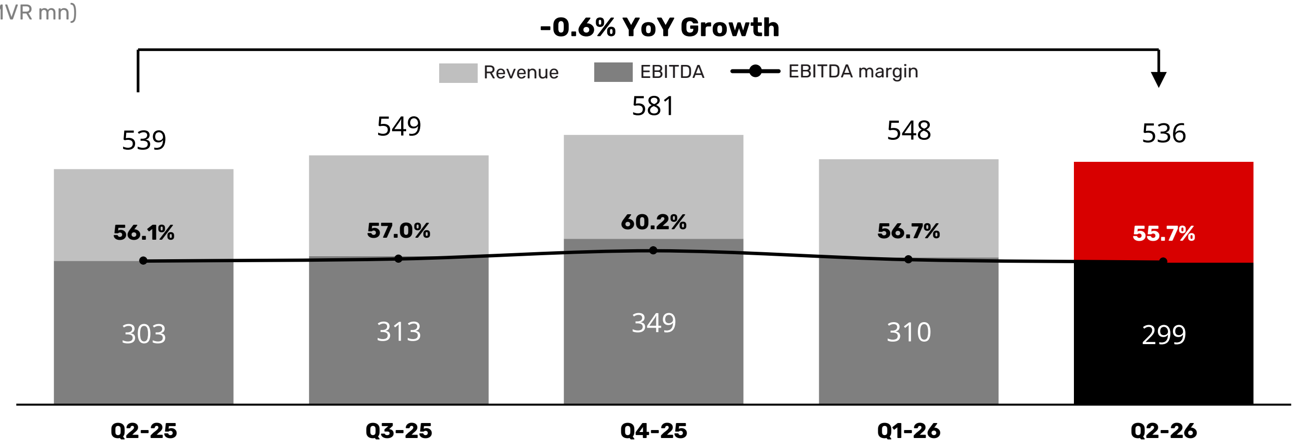
H1 Results

(QAR mn, %YoY)

REVENUE	EBITDA	EBITDA MARGIN	CAPEX
256	144	56.2%	5
-0.2%	+1.3%	+0.8PP	+0.4%

Quarterly Trend

(MVR mn)



Revenue Breakdown

(MVR mn, %YoY)

	% of Revenues	H1 2026	YoY
Mobile	57%	616	+2.1%
Fixed	29%	310	+11.8%
Wholesale	14%	157	-22.8%
Equipment	0%	1	-60.5%

Key Highlights (H1 2026 - In local currency terms)

Revenue remained broadly stable at MVR 1,084mn, with Fixed and Mobile growth largely offsetting lower Wholesale revenue impacted by reduced tourism amid geopolitical tensions.

EBITDA increased by 1.3% YoY to MVR 609mn, with **EBITDA margin improving by 0.8pp to 56.2%** supported by cost optimization initiatives.

Customer base expanded by 3.4% YoY to 432k, with growth across mobile segments, alongside continued expansion of the fixed broadband customers.

Palestine

Solid growth supported by disciplined execution amid market challenges

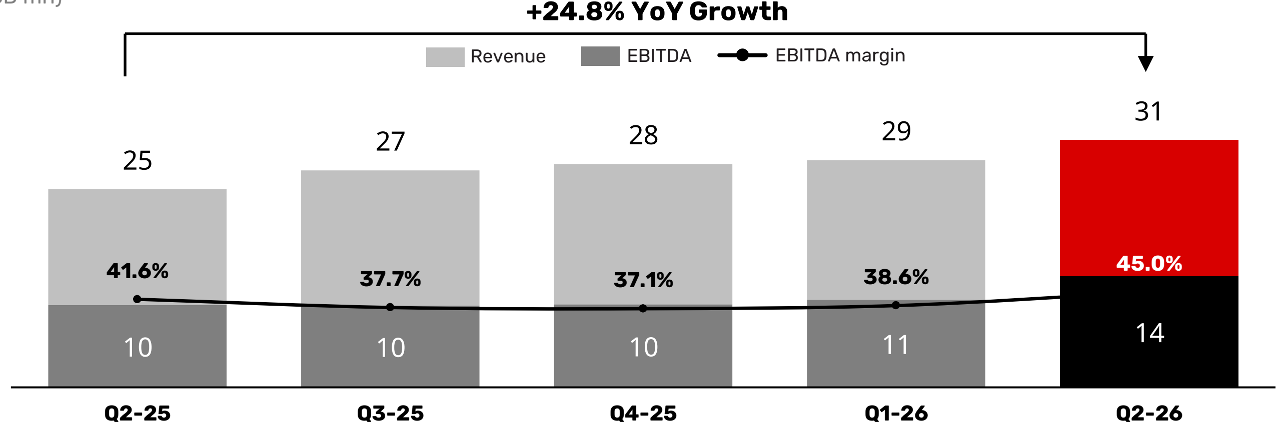
H1 Results

(QAR mn, %YoY)

REVENUE	EBITDA	EBITDA MARGIN	CAPEX
217	91	41.9%	18
+17.7%	+24.9%	+2.4PP	+107.7%

Quarterly Trend

(USD mn)



Revenue Breakdown

(USD mn, %YoY)

	% of Revenues	H1 2026	YoY
Mobile[1]	97%	58	+18.0%
Equipment	3%	2	+8.2%

Key Highlights (H1 2026 - In local currency terms)

Revenue increased by 17.7% YoY to USD 60mn, driven by stabilizing market environment, improved underlying business performance and a positive currency impact.

EBITDA increased by 24.9% YoY, while **EBITDA margin improved by 2.4pp YoY to 41.9%,** reflecting strong operational leverage and efficient cost management.

Customer base remained above 1.5 million, with a modest YoY decline.

[1]*Including wholesale revenues*

IOH

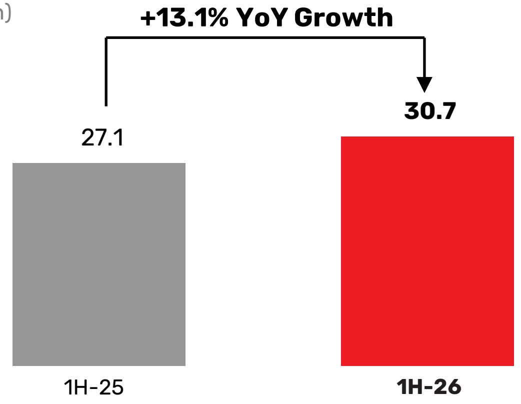
Strong growth and improved profitability, underpinned by consistent execution

indosat OOREDOO HUTCHISON

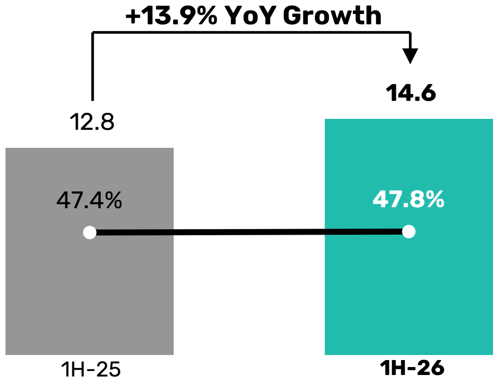
H1 Results
(IDR tn, %YoY)

REVENUE	EBITDA	EBITDA MARGIN	NET PROFIT*
30.7	14.6	47.8%	4.4
+13.1%	+13.9%	+0.4PP	+75.9%

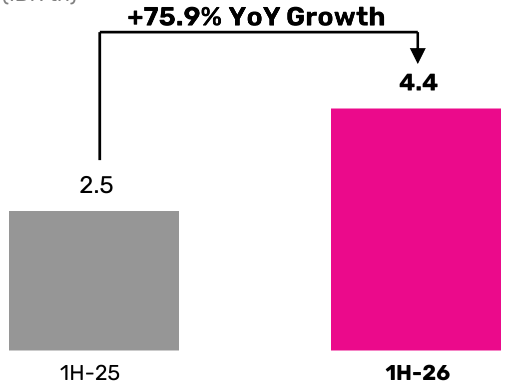
Revenue
(IDR tn)



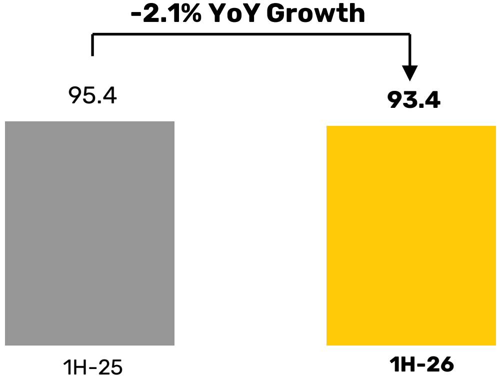
EBITDA & Margin
(IDR tn, %)



Net Profit*
(IDR tn)



Customers
(mn)



** Ooredoo Group's 32.8% share in IOH's Net Profit is reported above EBITDA. Net profit pertains to 100% and numbers are based on IFAS.*

APPENDICES

KPIs Technology: H1 2026

Country	Total Sites	4G Sites as % of total towers	4G Population Coverage %	5G Population coverage %	Total Data Volume GB	4G Contribution in total traffic %	5G Contribution in total traffic %	Data Volume Grow YoY %
Algeria	11,249	99.97%	94.50%	13.18%	1,291,034,061	93.47%	3.60%	34.77%
Iraq	9,456	99.69%	99.00%	NA	980,451,374	94.75%	NA	35.17%
Kuwait	3,181	99.78%	98.72%	90.67%	1,256,121,762	30.50%	69.49%	22.81%
Maldives	880	99.77%	100%	80.00%	87,160,113	66.06%	32.82%	64.63%
Oman	3,152	97.87%	99.44%	97.21%	485,767,841	27.13%	72.86%	20.12%
Qatar	4,279	97.45%	99.90%	98.95%	292,719,424	48.75%	51.23%	22.63%
Tunisia	3,011	99.40%	98.90%	59.10%	908,768,136	60.33%	37.03%	71.34%
Palestine*	870	89.31%	94.52%	NA	20,746,591	98.63%	NA	3.25%
Total	**36,078**	**96.94%**			**5,322,769,303**	**63.86%**	**33.60%**	**34.66%**

Values as reported by OpCos June 2026 report.

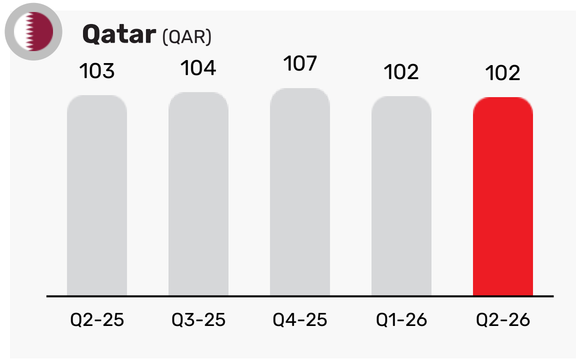
*Palestine has only 3G coverage, all figures from Palestine columns are referring to 3G, not 4G.

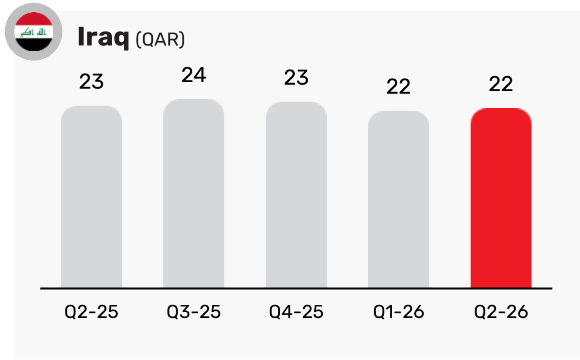
KPIs Commercial : H1 2026

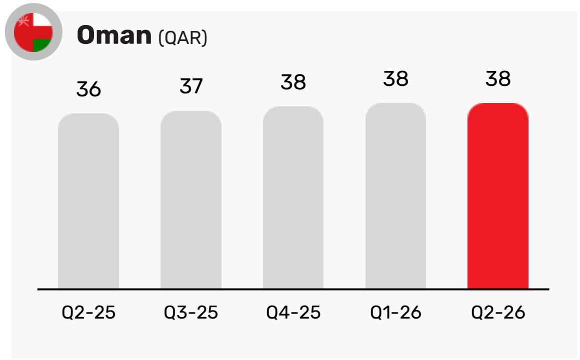
Country	Churn Mobile	Churn Fixed	NPS[2]	Data users Penetration %	MyOoredoo App users Penetration %	Digital recharge	RMS[1]	Number of complaints per 1000 subs	Post paid as % of total subs
Algeria	3%	NA	-	73%	15%	12%	51%	0.34	9%
Iraq	7%	NA	-	60%	33%	23%	54%	2.2	2%
Kuwait	2%	1%	-	72%	57%	56%	27%	2.8	32%
Maldives	3%	2%	32	56%	57%	48%	43%	2.8	24%
Oman	3%	2%	-	97%	32%	59%	26%	2.2	39%
Qatar	5%	2%	-	81%	65%	53%	67%	7.4	40%
Tunisia	6%	2%	26	61%	32%	10%	35%	5.1	22%

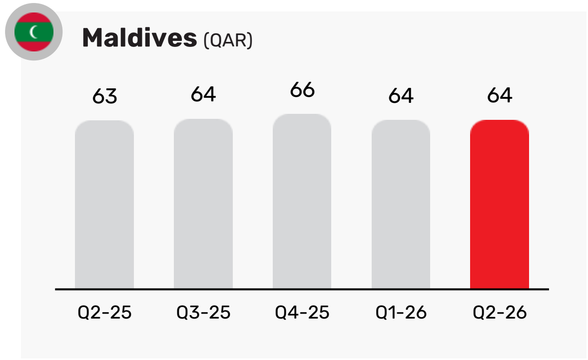
[1]RMS figure : Total RMS YTD as per latest available quarter for each Opco. Algeria, Iraq and Oman RMS are bilateral vs Djezzy, Zain and Omantel, respectively.
[2]NPS : NPS not yet available for Algeria, Iraq, Kuwait, Oman and Qatar.

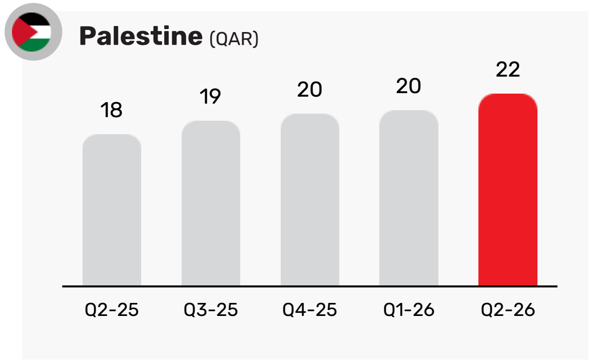
Blended ARPU

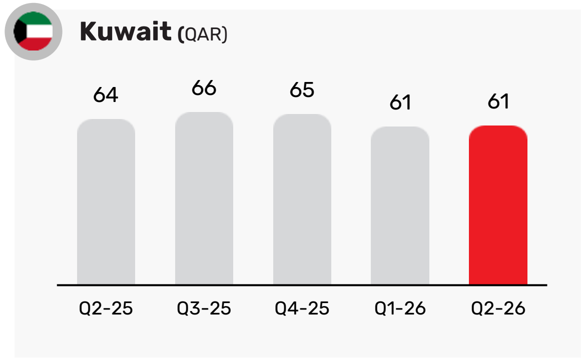


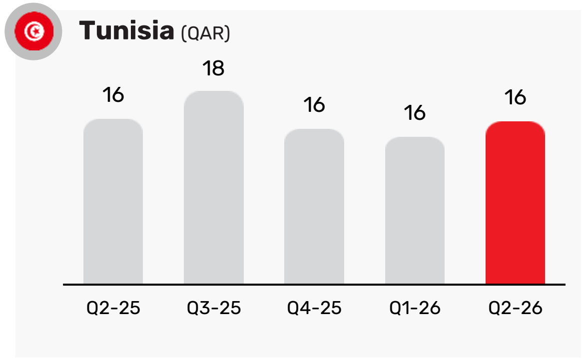


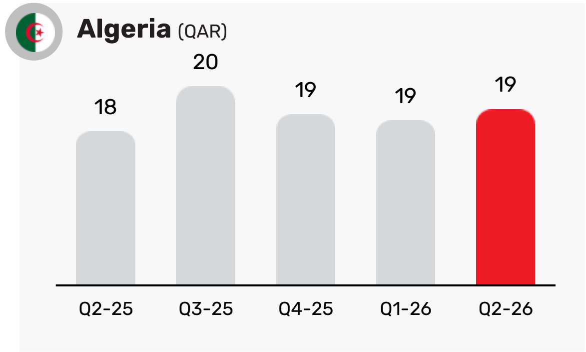


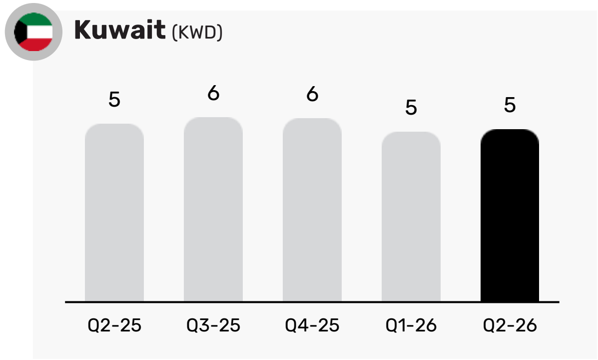


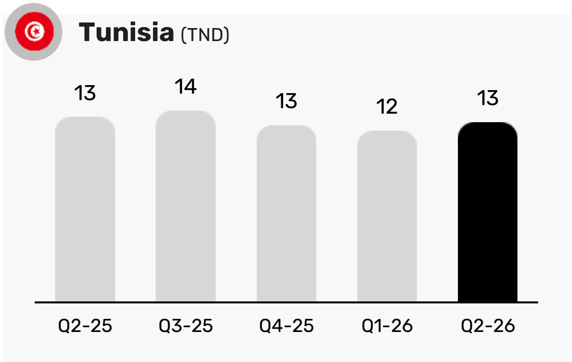


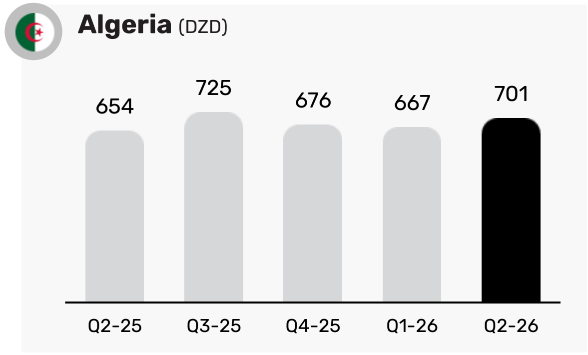












Opcos general licence information

	Fixed Licence		Mobile Licence	
Country	**Issuance date**	**Expiry date**	**Issuance date**	**Expiry date**
Qatar*	7 October 2007	6 October 2032	7 October 2007	6 October 2027
Kuwait**	29 January 2011	Indefinite	13 October 1997 5G: 9 June 2017	Indefinite Indefinite
Iraq	--	--	30 August 2007	29 August 2030
Oman	8 June 2009	7 June 2034	23 February 2020	22 February 2035
Algeria	--	--	2G: 14 January 2004 3G: 02 December 2013 4G: 04 September 2016 5G: November 2025***	2G: 13 March 2029 3G: 01 December 2028 4G: 03 September 2031 5G: November 2040 (+5 years extension)
Tunisia	May 2012	May 2027	2G: 14 May 2017 3G: 24 May 2012 4G: 15 March 2016 5G: 21 January 2025	2G: 13 May 2027 3G: 23 May 2027 4G: 14 March 2031 5G: 20 January 2040
Indonesia	17 March 2003	Indefinite	March 1993	Indefinite
Maldives	18 August 2015 (VOIP)	31 January 2035	1 February 2020 (15 yr extension to existing license)	31 January 2035
Palestine	--	--	14 March 2007	9 September 2041

* For Qatar, 5G spectrum allocation (as any other spectrum allocation) expires with the OQ mobile license – October 2027
** For Kuwait: Till the unified licensing regime is finalized

Statutory corporate income tax (CIT) rates

Country	Statutory CIT rate	Losses Carry Forward Allowed	Comments
Qatar	10%	5 years	• No CIT is levied on a corporate entity that is wholly owned by Qatari nationals and GCC nationals that are resident in Qatar and companies listed on Qatar Stock Exchange. • Listed companies are subject to 2.5% Sport and Social Contribution • For QFC entities, no CIT on foreign revenues and 10% CIT on local source revenues • As of January 1st 2025, Qatar has implemented Pillar 2 minimum 15% tax for Group companies exceeding 750m EUR revenues. As a result, the Effective Tax Rate of all Ooredoo Qatari entities is 15%
Iraq	15%	5 years	
Algeria	26%	4 years	
Tunisia	20% 35%	5 years	• 20% standard CIT rate + 1% Social Solidarity Contribution Fee • 35% CIT rate applies to oil companies, banks, financial institutions and telecommunication companies + 5% Social Solidarity Contribution Fee in 2025 (total of 40%)
Oman	15%	5 years	• As of January 1st 2025, Oman has implemented Pillar 2 minimum 15% ETR for Group companies exceeding 750m EUR revenues
Kuwait	15%	3 years	• As of January 1st 2025, Kuwait has implemented Pillar 2 minimum 15% ETR for Group companies exceeding 750m EUR revenues. 3.5% Zakat, & NLST have been abolished but 1% KFAS remains in force
Maldives	15%	5 years	
Palestine	20%	5 years	• Ooredoo Palestine benefits from a 50% corporate Income tax reduction and is taxed at 10%
Singapore	17%	Indefinitely	

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