Agenda

- 10:00-10:05 Welcome by Ooredoo Group (OG) IR, Andreas Goldau & Sara Al Sayed
- 10:05-10:15 GCEO Deputy GCEO Waleed Al Sayed (OG), CEO Ooredoo Qatar
- 10:15-10:35 New Lead strategy and 5G, Mansoor Al Khater, Chief Strategy Officer ,OG
- 10:35-10:55 Digital Transformation Andrew Kvalseth, Commercial officer, OG
- Coffee break
- 11:15-11:35:00 GCFO Ajay Bahri, GCFO, OG
- 11:35-:11:50 Strategic Sourcing Group Chief Procurement Officer Christian Linhart
- 11:50-12:05 Indosat Ooredoo update –Indosat Ooredoo Vikram Sinha, COO Indosat Ooredoo
- 12:05-12:20 Ooredoo Oman update Ian Dench, Ooredoo Oman CEO
- 12:20-12:55 Q&A (all speakers and attendees as merited)
- 12:55-13:00 closing remarks Ooredoo Group IR, Andreas Goldau & Sara Al Sayed
- 13:00-14:30 Meet the Ooredoo Group Team / Lunch



ooredoo

Ooredoo Group

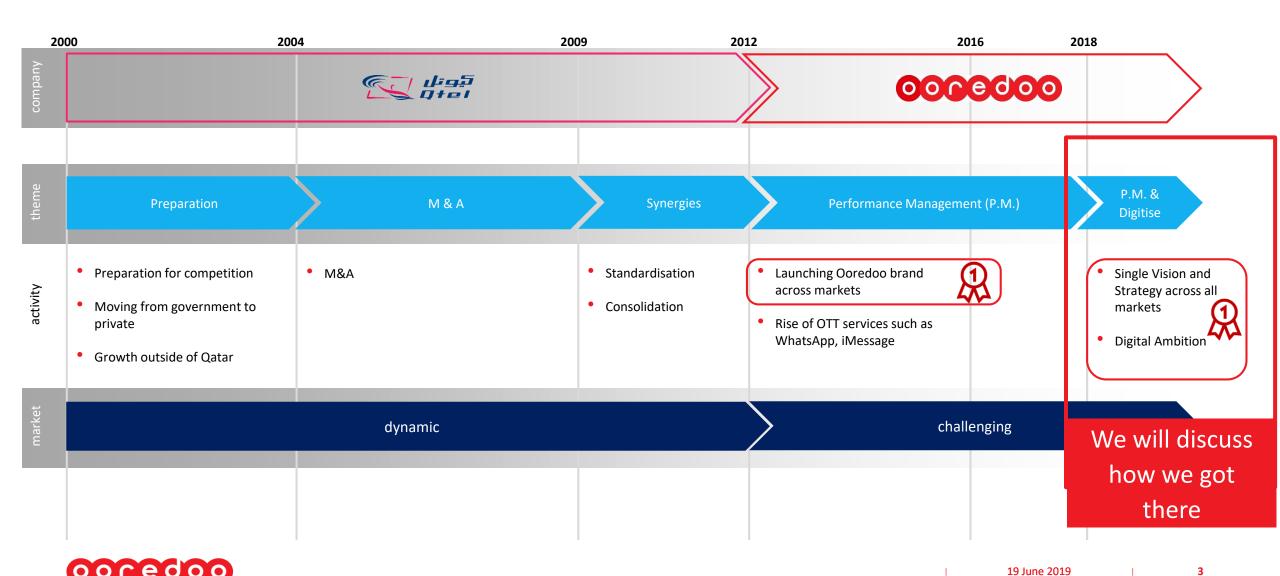
Capital Markets Day

Mansoor al Khater, CSO

19 June 2019



Ooredoo's journey so far...



We reviewed all major industry research and industry white papers





















































Telco growth slowing

Need for efficiency

Leverage core

Telcos need to digitize



Industry experts all agree that Telcos need to transform digitally





Capgemini Consulting
Unlocking Customer Satisfaction: Why
Digital Holds the Key for Telcos

Digitize, to improve performance & value proposition

McKinsey&Company
How telecom companies
can win in the digital
revolution



:al

Impact of digital revolution

Deloitte.

Digital transformation for telecom operators Adapting to a customercentric, mobile-first world



It's not an option, it is a must!

FOCUS ON DIGITAL TRANSFORMATION

AS THE ENGINE OF GROWTH



We benchmarked other leading Telcos

Operators in one/two mature market(s)



- High ARPU markets >\$45
- Subscriber base >50mn per market
- Deep fixed (fibre) and mobile network coverage

>\$40bn

• Single homogeneous market



- Low-med ARPU markets \$20 \$45
- Small-mid subscriber base <30mn per market
- Deep fixed (fibre) and mobile networks
- Single homogeneous market

<\$40bn

Total Revenues

Characteristics

Archetypes

Definitions

• Mature markets: Markets with high mobile penetrations (high 3G/4G coverage), rich in fibre and high on digital adoption

Groups with fragmented country operations



- Originating from European, multi-play markets
- Operation in two heterogeneous regions

 mature markets in Europe and
 emerging mobile markets
- Dominant operations in two or more continents
- Diverse assets and services (fixed, mobile, ICT, TV)





- Originating from emerging/developing markets
- Dominance in one region with heterogeneous markets
- Mobile markets with selected fixed assets

<\$40bn

• **Emerging markets:** High mobile penetration with low coverage of 4G, fibre presence low and medium on digital adoption



There are 3 strategic directions which these archetypes pursue – not mut ually exclusive



"Efficient operating model"

Maximizing portfolio returns



With existing footprint, build a truly efficient, high performing operator group

" More telco or restructure portfolio"

Expand or reduce telecoms footprint



Expand footprint by more telco acquisitions and low-cost launches in new markets; or divest non-core assets to generate cash and reduce debt or invest in other areas of the business

"Diversification of top-line"

Expand into adjacent areas



With existing footprint, diversify revenues into adjacent higher growth areas



After screening these options against our vision and capabilities, we decide d on 5 strategic imperatives

3

We must digitize our business

We will continue **optimizing the business**

We will continue opportunistically exploring expansion and strengthening in our markets

We will prove benefit through commercial agreements or partnerships and consider "non core" equity investments only on an exception basis

5

We must continue developing the right people, organization, operating model and culture to execute on the above



Based on this, we updated our Ooredoo Group vision

OLD VISION

Enriching people's lives as a leading international communications company

NEW VISION

Enriching people's digital lives



We also extended our Group values to all OpCos







For our customers

- Simple & Transparent
- Respond Quickly
- Show Concern & Respect

- Access to your community
- Delivering relevant services
- Reliable and trustworthy

- Leading change and innovation
- Passion to be the best
- Youthful spirit

For our employees

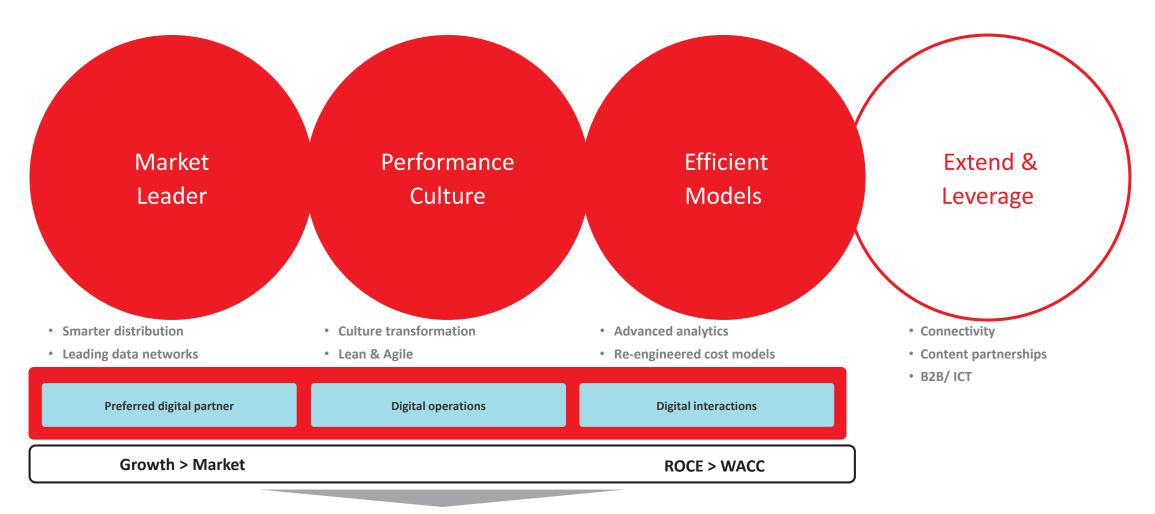
- Be Engaged
- Take Ownership
- Help Each Other

- Work as one team
- Think like a customer
- Be open and friendly

- Make a Difference
- Go the Extra Mile
- Be Persistent



We updated our LEAD strategy for digital and diversification



Value Creation

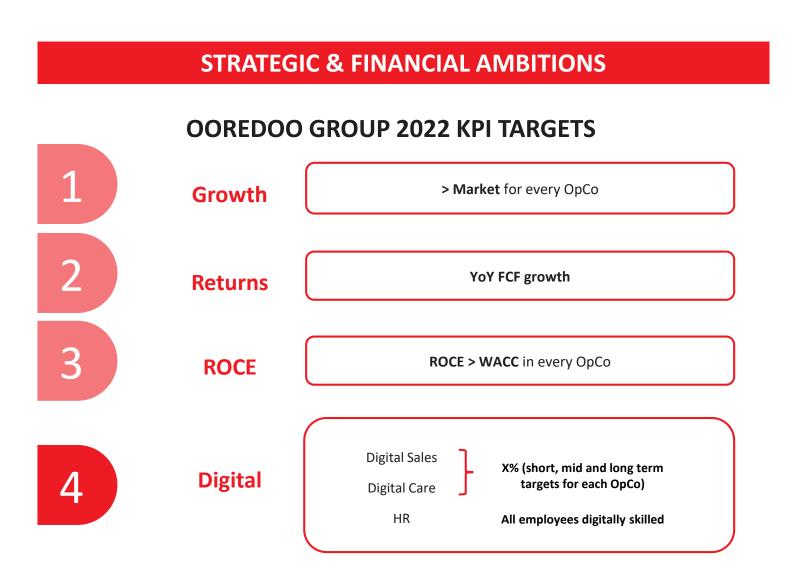
(Free Cash Flow + ROCE)



We also integrated digital into our aspirations

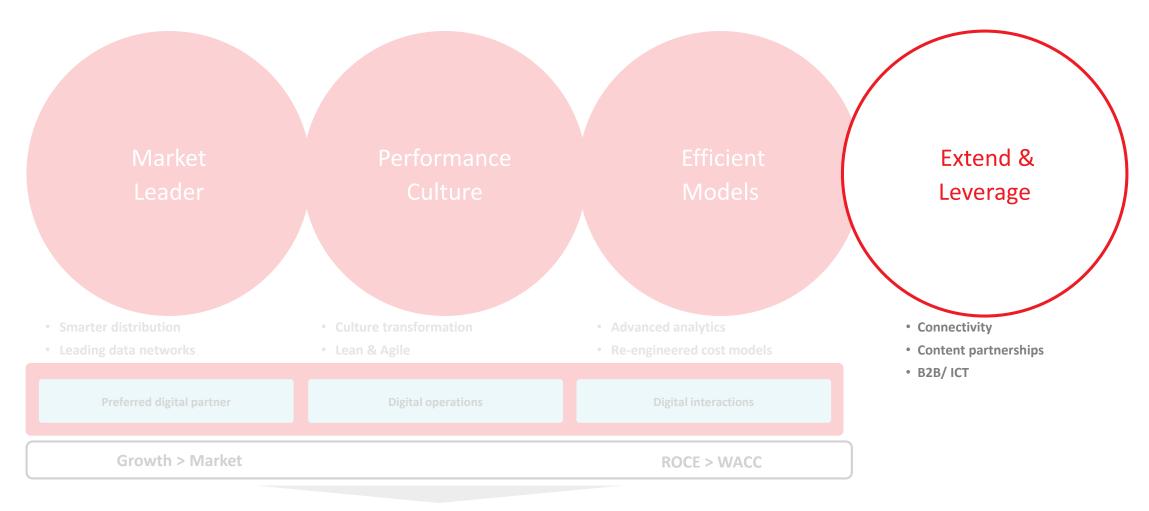
STRATEGIC VISION

Enriching people's <u>digital</u> lives





We updated our LEAD strategy for digital and diversification



Value Creation

(Free Cash Flow + ROCE)



M&A not key current focus

3 Geographies

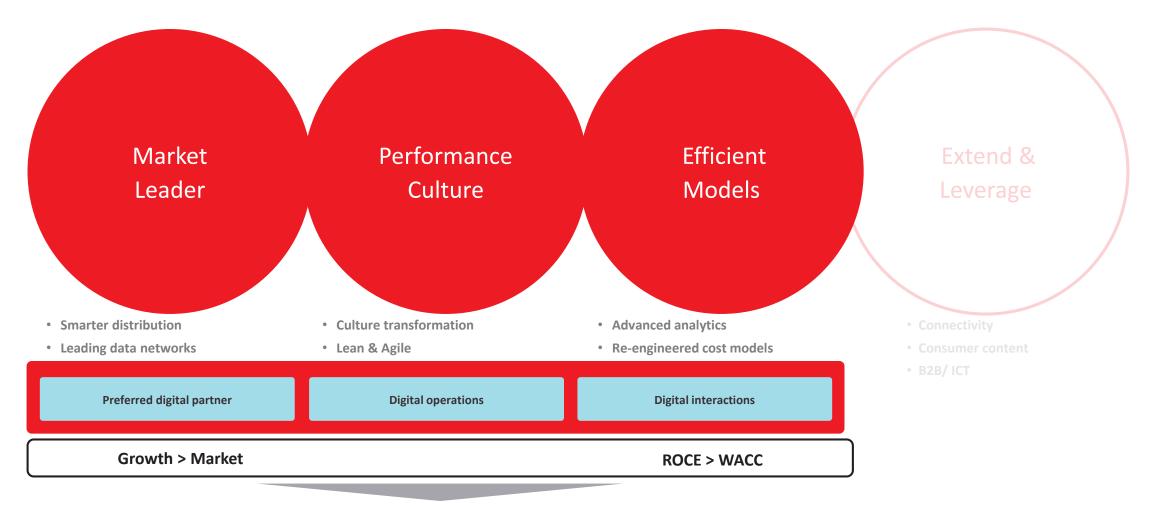








We updated our LEAD strategy for digital and diversification



Value Creation

(Free Cash Flow + ROCE)

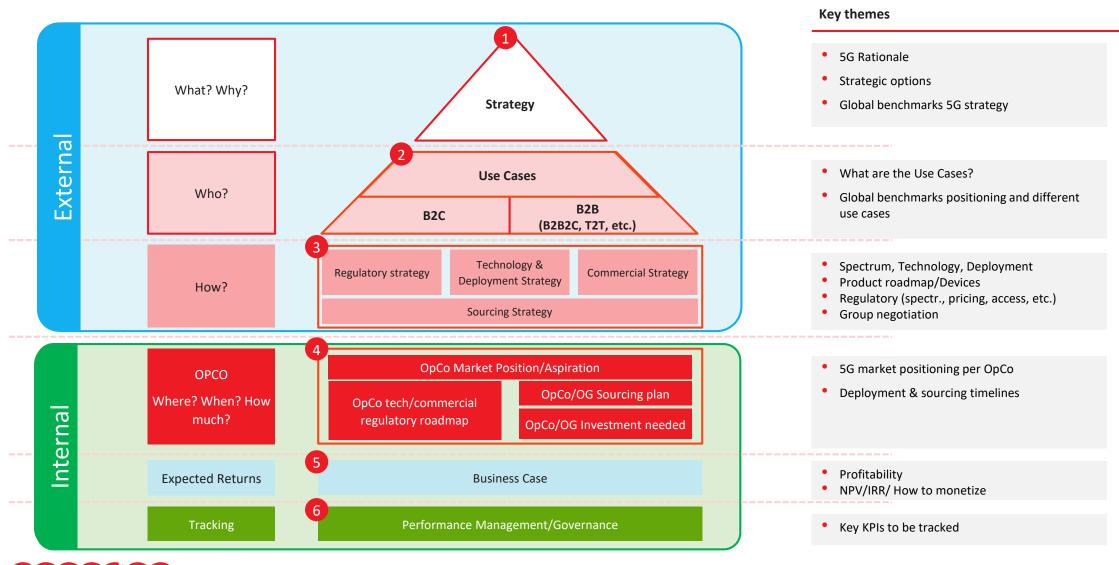


We developed strategic programs to deliver value at the Group level

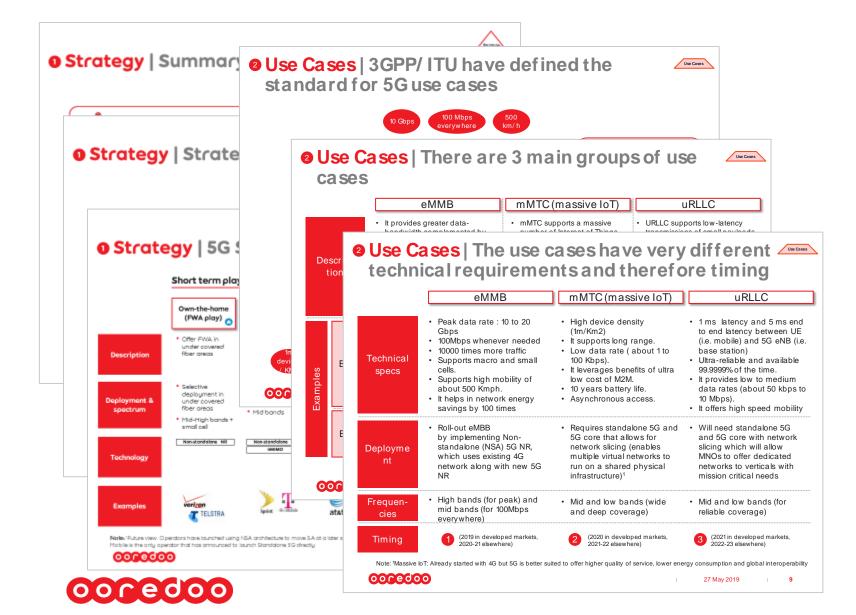
Market Performance Efficient Leader Culture Models **Core Transformation Digital Transformation Organizational Transformation**



5G Strategy Framework



Based on Industry Positioning



Industry Positioning

- Benchmarks
- Strategic Options for 5G
- Short-term versus Long-term

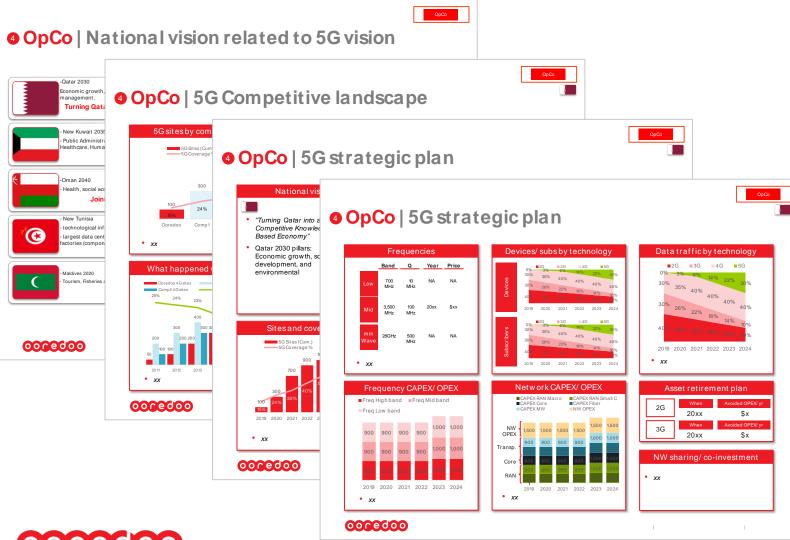
Commercial Options

- Use cases
- Technical requirements
- Customer expectations

19 June 2019

18

5G /OpCo

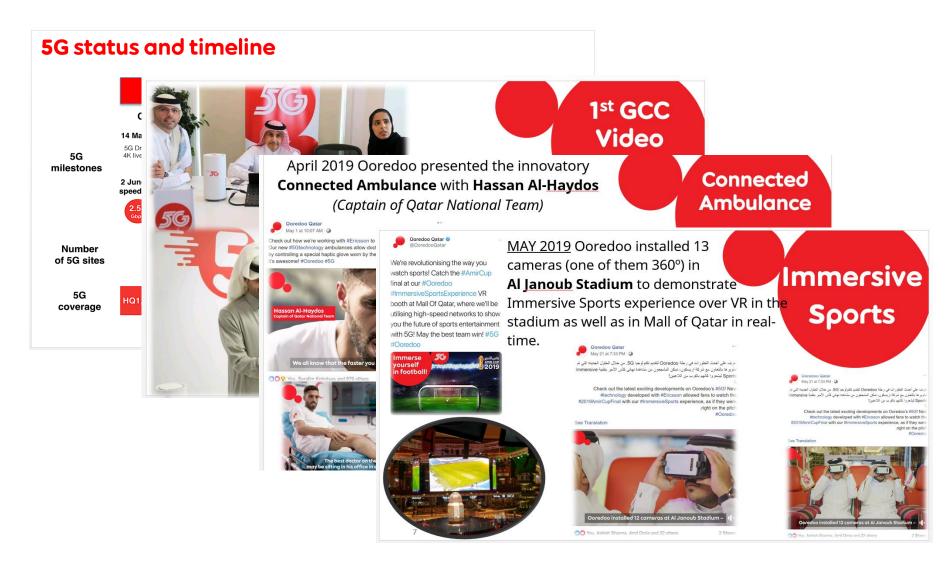


1 Aligned to Country Visions

Based on competitive landscapes

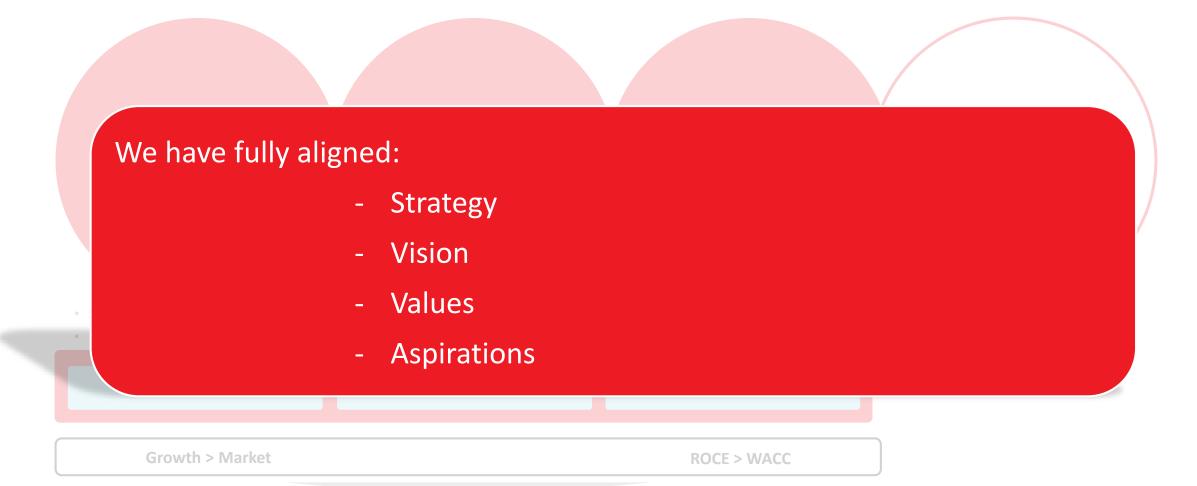
3 Developing strategic plans

5G Implementation so far...





We are fully aligned





Value Creation (Free Cash Flow + ROCE)

Thank You

Connect with us on:



ooredoo.com



@ooredoo



IR@ooredoo.com

